



Refund Policy for Piccolo Me Catering Services

Thank you for choosing Piccolo Me for your catering needs. We are committed to providing you with the best possible service and ensuring your satisfaction. Please read our refund policy carefully to understand the terms and conditions associated with refunds for our catering services.

1. Cancellation and Refund Policy

1.1 Cancellation by the Customer

1.1.1 If you need to cancel your catering order, please notify us as soon as possible.

1.1.2 Orders canceled 5 days or more before the scheduled event date will be eligible for a full refund.

1.1.3 Orders canceled between 2 days before the scheduled event date will be eligible for a 50% refund.

1.1.4 Orders canceled less than 24 hours before the scheduled event date are not eligible for a refund.

1.2 Cancellation by Piccolo Me

1.2.1 In the unlikely event that Piccolo Me must cancel your catering order due to unforeseen circumstances or other reasons, we will provide a full refund.

2. Changes to Your Order

2.1 If you need to make changes to your catering order, please contact us as soon as possible.

2.2 We will do our best to accommodate changes requested at least 3 days before the scheduled event date. However, we cannot guarantee that all changes can be accommodated.

3. Refund Process

3.1 To request a refund, please contact our customer support team at [Contact Information].

3.2 Refunds will be issued using the same method of payment used for the original purchase.

3.3 Refunds will be processed within [X] business days after approval.

4. No-Show Policy

4.1 If you or your event attendees fail to show up at the designated location and time for your catering order without prior notice, no refunds will be provided.

5. Exceptional Circumstances

5.1 Piccolo Me reserves the right to make exceptions to this refund policy in exceptional circumstances.

6. Contact Us

If you have any questions or concerns regarding our refund policy, please contact the store you have placed your order at

7. Policy Changes

Piccolo Me reserves the right to update or modify this refund policy at any time without prior notice. Please review this policy periodically for any changes.

By placing an order with Piccolo Me, you agree to abide by the terms and conditions of this refund policy.

Thank you for choosing Piccolo Me for your catering needs.